



**Uttarakhand Open University  
Haldwani**

**BHM-301**

**School of Tourism Hospitality and Hotel Management  
Bachelors of Hotel Management**

## **Front Office Management**



*Sanjeev Bhardwaj*

**REGISTRAR  
IFTM UNIVERSITY  
MORADABAD.**

**BHM-301**

# **FRONT OFFICE MANAGEMENT**



**UTTARAKHAND OPEN UNIVERSITY**  
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