

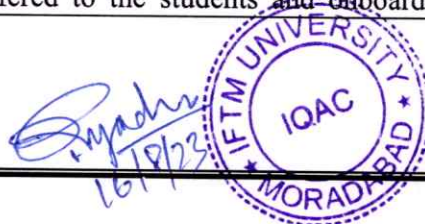


आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT
BASED ON
(GENERAL FEEDBACK ANALYSIS)
2022-23
PHARMACY ACADEMY

Based on the feedback survey conducted for the year 2022-23, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are cleaned at the Dept. every 2 hours and monitored by the staff.
2	Some students shared that they faced problem in accessing any online educational resources. or perhaps were unaware about their availability	Notice / placards regarding availability of online resources was placed in the library and multiple subscriptions are accessible to students with the help of staff at the library.
3	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.
4	Few students were found not satisfied with the redress mechanism / solutions provided to their grievances.	Various grievance redress cells are in place at the Dept. and centrally at the University. Class coordinators briefed their respective classes about these.
5	Students opined that not all the teachers use modern teaching aids in their class.	ICT Tools are an integrated part of the teaching-learning process at the department. Teachers do use appropriate teaching aids according to the need of the curriculum.
6	Some of the teachers shared that they don't have enough freedom to propose, modify, suggest and incorporate new topics in the syllabus.	Since it involves thorough deliberation, the syllabus revision / modification at BoS is done by the senior faculty members both internal and external. The faculty members are however encouraged to share their observations / suggestions with the HoD for discussion during the BoS.
7	The students did not find the services of Training & Placement Cell satisfactory.	The T&P Cell is working to improve the CTC offered to the students and onboard



		more MNCs.
8	Some former students shared their dissatisfaction with the Canteen facilities at the University Campus.	The prices at the canteen are moderated and varieties are available for the students.
9	Few students shared their dissent with the Alumni Association of the University / Department.	The Alumni Association through its coordinators has updated the data base as it was learnt that not many students were either not part of it or were not contactable. The exercise was on at the department by the time of writing this report.
10	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid and available within the University campus at 'Maitri Jal Pan Grah' through multiple counters.
11	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.
12	Not all the students showed interest in joining the alumni association.	The Alumni Committee at the dept. contacted the alumni who passed out in 2020 & 2021 to make them join the Alumni Association and to learn about any grievances, if any. Being busy with their respective work and their non-availability at Moradabad were the prominent reasons for lack of interest.
13	The survey revealed that not all the students got to participate in the alumni meet at the University (department).	Alumni Meet was conducted and the students participated in it.

Syachin
16/8/23

