



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT

BASED ON

(GENERAL FEEDBACK ANALYSIS)

2021-22

**SCHOOL OF AGRICULTURAL SCIENCES &
ENGINEERING**

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Based on the feedback survey conducted for the year 2021-22, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	Few former students shared that they faced problems with the fee structure / schedule of the University.	Some students faced problems in depositing their fees because of the prevailing pandemic during 2020-21. The University relaxed the timelines and fee schedule. The system is back to normal during the current academic session.
2	Students opined that not all the teachers use modern teaching aids in their class.	ICT Tools are an integrated part of the teaching-learning process at the department. While most of the assignments / tasks are performed in field, teachers do use appropriate teaching aids according to the need of the curriculum.
3	Some students opined that, it is not always that they get the regular and timely feedback about their performance.	The students are usually briefed about the marks obtained within 2 days after the CT and within fortnight after the SEE (subject to declaration of results and availability of students).
4	Some students shared their dissent with the space for reading in the department.	As the common rooms are used by the students for other purposes too including discussions and recreational activities. Students were advised to use library as a preferred place for the purpose.
5	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid and available within the University campus at 'Maitri Jal Pan Grah' through various counters.
6	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.

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7	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are cleaned at the Dept. every 2 hours and monitored by the staff.
8	Students opined that it is not always that they found the classrooms clean and well maintained.	The classes were disrupted because of the lockdown induced by the pandemic, for quite a part of the session 2020-21. No immediate action was deemed necessary by the authorities. Regular cleaning is done at the department.
9	Not all the former students find the services of Training & Placement Cell satisfactory.	The T&P Cell is working to improve the CTC offered to the students and onboard more MNCs and organizations suitable for the students.
10	Few teachers shared the need of provisioning a canteen at department level.	Provisioning of canteen at the Dept. was effort and time consuming and required additional space. However, the peons / staff at the Dept. service any order placed by the faculty members.
11	Some of the teachers shared that they don't have enough freedom to propose, modify, suggest and incorporate new topics in the syllabus.	Since it involves thorough deliberation, the syllabus revision / modification at BoS is done by the senior faculty members both internal and external. The faculty members are however encouraged to share their observations / suggestions with the HoD for discussion during the BoS.
12	Some faculty members of the Dept. were found not aware about the financial support provisions of the University for helping them improve their skills and qualification.	The faculty members of the Dept. were apprised about the financial support being provided to them by the University administration by the Director of the Dept.

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