



School of Business Management

ACTION TAKEN REPORT

Session: 2017- 18

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Students' Feedback Action Taken Report

Issues Raised by Students

a) Infrastructure and facilities

| Issues raised | Action Taken |
|---|---|
| <ol style="list-style-type: none"> 1. Indoor stadium should be provided 2. More digitally equipped lecture halls should be prepared. 3. All classes should not have whiteboards since chalk boards have lesser reflection and are easier to read | <ol style="list-style-type: none"> 1. The requirement has been communicated to the in-charge of sports, Director and the management committee. 2. ICT methods and smart boards were used for effective teaching. Computer centre promoted (FOSS) Free Open Source Software to all services will provided in the campus to run web, mail. 3. The project of replacing black boards with white boards has been put on hold until further feedback is available from the teachers and students. |

b) Learning environment

| Issues raised | Action Taken |
|--|--|
| <ol style="list-style-type: none"> 1. More books and journals should be available in the library. 2. Exposure to develop entrepreneurial skills which will help them identify their potential was suggested. 3. Training for how to effectively prepare for personal interview and group discussions during recruitment was suggested. 4. Preparation for Interviews –Aptitude Test, Group Discussions and Personal Interviews exposure is needed. | <ol style="list-style-type: none"> 1. The demand for additional books and journals has been passed to the Central Library. 2. Entrepreneurship training and development programme proposed to be held by SDC. 3. Training for how to effectively prepare for personal interview and group discussions during recruitment was suggested. 4. Communication skills and soft skill trainings were given. Pre-placement trainings were given. Mock interviews and tests were conducted. The students were given guidance to how to prepare for bank exams, service commission exams and adequate training was provided for the same. The students were counselled for pursuing higher education and studies abroad. |


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c) Curriculum

| Issues Raised | Action Taken |
|--|--|
| 1. Students suggested to increase the number of visits to industries of different sectors. | 1. Request was communicated to the competent authorities for the necessary action. |
| 2. It was suggested by students to organize more number of seminars/workshops/guest lectures | 2. It was communicated to the authorities for the necessary action. |
| 3. Advanced Practical lab for Food Production should be added. | 3. Proposal for Advanced Food Production in the Department of Hotel Management and Catering Technology has been furnished to Administration. |
| 4. Students found that the subjects are to be more relevant for the future job, i.e. subjects should be more job oriented. | 4. The issue is informed to academic committee for the perusal. |

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Alumni Feedback Action Taken Report

Issues raised by Alumni

| Issues Raised | Action Taken |
|--|---|
| 1. The alumnus raises an issue regarding the fee structure. They suggest that the fee structure should be more attractive and there must be scholarships available for the meritorious students. 2. The other issue raised by the alumni is the infrastructure and facilities available in canteen. | 1. The issue regarding the fee structure was communicated to competent authority for the perusal. 2. Request was communicated to the competent authorities for the necessary action. |

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Employer Feedback Action Taken Report 2017-18

Issues raised by Employer

| Issues Raised | Action Taken |
|--|--|
| <ol style="list-style-type: none">1. Employers suggested that the students must be creative in response to workplace challenges.2. Another suggestion proposed by the employer is that the students must possess the ability to manage (leadership qualities) the real life problems.3. Employers also suggested that the students should be friendlier with the technology and workplace equipment. | <ol style="list-style-type: none">1. The problem/issue was communicated to competent authority for the perusal.2. Request was communicated to the competent authorities for the necessary action.3. The problem/issue was communicated to competent authority for the perusal. |

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Parents Feedback Action Taken Report

Significant suggestions/ requests by parents

| Suggestions | Action Taken |
|--|---|
| 1. Additional effort should be made to teach tough topics. | 1. Faculty members have provided motivational session to resolve the issue. |
| 2. Basic concepts should be cleared properly. | 2. Efforts are already being made to address these issues. |
| 3. Examination results should be streamlined. | 3. Examination results are in the hands of the university and beyond the purview of the college. |
| 4. Practical Knowledge of the event management to be imparted which will help them to face real life situations. | 4. Mini events were to be encouraged for participating the students in competitions organized by the SDC. |

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Teacher's Feedback Action Taken Report

| Feedback about Curriculum planning and Implementation | Action Taken |
|---|---|
| <p>1. It was suggested to increase the Group discussion classes for students</p> <p>2. MBA students are advised to choose subjects related to practical exposure based on job prospects.</p> <p>3. A time table should be set for internal evaluation.</p> <p>4. There is a shortage of teachers as the new course (BHMCT) has been started from the current session.</p> | <p>1. Authorities requested to arrange the said classes for students</p> <p>2. Members of admission committee and faculty members counsel students to choose subjects based on event management, entrepreneurship etc.</p> <p>3. Pros and cons of a fixed timetable for internal exam are being considered.</p> <p>4. Teachers are being appointed by the Management.</p> |

| Feedback about infrastructure | Action Taken |
|---|---|
| <p>1. It was suggested to develop common room for teachers with small canteen</p> <p>2. There is shortage of digitally equipped classrooms.</p> <p>3. Some more classes are required for Department due to student's strength.</p> <p>4. Departmental Library must be required.</p> | <p>1. Request was sent to the Competent Authorities for necessary action</p> <p>2. The need has been communicated to the management.</p> <p>3. The necessary requirement is being communicated to management.</p> <p>4. The departmental library has been set up. The record of books in the library has been updated with the trained staff.</p> |

| Feedback about Human Resource Development and Teacher welfare | Action Taken |
|---|--|
| <p>1. There is a need for training teachers for greater use of ICT in teaching learning process.</p> <p>2. Medical insurance should be arranged for teachers.</p> | <p>1. IQAC has planned some Online Lecture for ICT training of teachers.</p> <p>2. The need was conveyed to the university authorities by teacher representatives.</p> |


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