ACTION TAKEN REPORT

BASED ON
(GENERAL FEEDBACK ANALYSIS)

2020-21

SCHOOL OF COMPUTER SCIENCE & APPLICATIONS

Sanjeev Agrawal

Based on the feedback survey conducted for the year 2020-21, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken.

S.NO.	ISSUE	ACTION
1	Lesser number of students were found satisfied with the training and placement provided by the University.	Director – T&P through his team explored more hands-on / live projects / field projects to help students acquaint with the real work life challenges. New organizations came on board to provide industry projects and full time job opportunities. a. Prospective employers covering various functions and industries were explored and reviewed for their suitability. b. Matrix having number of opportunities offered, types of roles offered, location and CTC offered, employers with high attrition rate (for our students), students' response to the opportunities viz. whether they applied, appeared and what was their performance (rejection, rejection level OR selection, joining and exit), was analyzed and appropriate measures including sessions with final year students, were taken.
2	Not many students reflected their interest in joining the Alumni Association	The Alumni Cell of the Department spoke to alumni of last 3 batches and found that many are busy with their jobs and other engagements. Only few agreed to join the alumni association and visit the University to participate in any event.
3	Only few students were willing to contribute to the development of the Department	
4	Students had issues in getting their grievances resolved.	Students through their coordinators were advised to discuss all their issues / concerns with allotted mentors. Faculty logs the mentor-mentee interaction which is reviewed by concerned Director every month. In addition the students are made aware about the various cells and committees available to address their grievances where ever required.

Sanjeev Agrawal
REGISTRAR
IFTM UNIVERSITY
MORADABAD.

5	Students were not completely satisfied with the computer facilities in the department	The faulty computers / parts are replaced as part of regular maintenance and the capacity enhancement is done post assessment of need and necessary approvals.
6	The prescribed reading books and reading material are not sufficiently available in the library.	The library keeps adding the revised editions and new titles as required and prescribed in the syllabus. The required measures to correct the situation were taken.
7	Some students shared that the online educational resources are not available to them.	The students were apprised about the availability of various online resources in the library. The staff in the library helps the students in accessing the various subscriptions (sources) available for students.
8	Some students opined that the internet facilities are not satisfactory in the department	IT team found misuse of the bandwidth on WiFi and took some corrective measures to improve the experience of the legit users.
9	Lack of cleanliness and hygiene in washrooms	The schedule of cleaning every 2 hour was ensured at department level.

Sanjeev Agarwal

REGISTRAR
IFTM UNIVERSITY
MORADABAD.

*** LAST PAGE OF THE REPORT ***