



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT

BASED ON

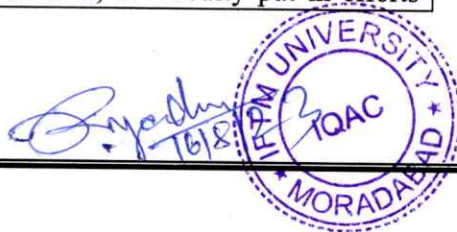
(GENERAL FEEDBACK ANALYSIS)

2022-23

SCHOOL OF ENGINEERING & TECHNOLOGY

Based on the feedback survey conducted for the year 2022-23, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	Some students shared that they faced problem in accessing any online educational resources. or perhaps were unaware about their availability	Notice / placards regarding availability of online resources was placed in the library and multiple subscriptions are accessible to students with the help of staff at the library.
2	Some students shared their dissent with the space for reading in the department.	As the common rooms are used by the students for other purposes too including discussions and recreational activities.
3	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid and available within the University campus at 'Maitri Jal Pan Grah' on various counters.
4	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.
5	Students opined that not all the teachers use modern teaching aids in their class.	ICT Tools are an integrated part of the teaching-learning process at the department. Teachers do use appropriate teaching aids according to the need of the curriculum.
6	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are now cleaned at the Dept. every 2 hours and monitored by the staff at the department.
7	The students did not find the services of Training & Placement Cell satisfactory.	The T&P Cell is working to improve the CTC offered to the students and onboard more MNCs for providing employment.
8	Few alumni shared that their colleagues at the campus were having below par caliber.	Since the University encourages people from all socio-economic strata to join, the observation did not warrant any specific action. However, the faculty put in efforts



		to help all the students raise their performance levels.
9	Few alumni shared their dissatisfaction with the state of laboratories.	The laboratories are periodically inspected and updated. The broken apparatus and equipment are replaced after necessary procurement.
10	Some of the employers shared their dissent with the communication skills of the students they had interacted with / employed.	PSD and communication skills classes are run by the Dept, however the offline classes were largely disrupted during 2021-22.
11	Few students were found having the required people skills.	PSD and communication skills classes are run by the Dept, however the offline classes were largely disrupted during 2021-22.



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