



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT

**BASED ON
(GENERAL FEEDBACK ANALYSIS)**

2020-21

SCHOOL OF LAW

Sanjeev Boraud
REGISTRAR
IFTM UNIVERSITY
MORADABAD.

Based on the feedback survey conducted for the year 2020-21, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken.

| S.NO. | ISSUE | ACTION |
|-------|-------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Students faced difficulty in completing their admission formalities | After due deliberation it was learnt that the problems in completing the admission documentation was largely due to COVID induced restrictions. The situation warranted no change in the current admission procedure. |
| 2 | Few students did not see the University environment as conducive for professional growth by some students of law. | The students have been provided with all the facilities and infrastructure required by them to excel in their chosen career. No immediate action in this regard was deemed necessary. |
| 3 | Infrastructure & Lab | The computer lab and moot court are available for the students of law, in addition to their regular classrooms. |
| 4 | The prescribed reading books and reading material are not sufficiently available in the library. | The library keeps adding the revised editions and new titles as required and prescribed in the syllabus. The required measures to correct the situation were taken. |
| 5 | The Hostel Facilities were not seen as satisfactory by few students | The hostel has been recently renovated with new tiles and furnishings along with provisioning of essentials and other safety measures. |
| 6 | Students were apprehensive about the caliber of the students studied with them | The University believes in equal opportunity and access to education for people from all walks of life. The situation needed no change in the current approach. |
| 7 | Lesser number of students were found satisfied with the training and placement provided by the | Director – T&P through his team explored more hands-on / live projects / field projects to help students acquaint with the real work life challenges. New organizations came on board to provide industry projects and full time job opportunities. |

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| | University. | <p>a. Prospective employers covering various functions and industries were explored and reviewed for their suitability.</p> <p>b. Number of opportunities offered, types of roles offered, location and CTC offered, employers with high attrition rate (for our students), students' response to the opportunities viz. whether they applied, appeared and what was their performance (rejection, rejection level OR selection, joining and exit), was analyzed and appropriate measures including sessions with final year students, were taken.</p> |
| 8 | Not many students reflected their interest in joining the Alumni Association | The Alumni Cell of the Department spoke to alumni of previous batches and found that not many are willing to join the alumni association and visit the University to participate in any event as they hail from far flung regions. |
| 9 | Alumni Meet not organized | Alumni meet was not possible because of COVID-19 related guidelines and restriction on gatherings. People were also apprehensive and reluctant to any idea of mass gathering. No further action was required. |
| 10 | Students had issues in getting their grievances resolved. | Students through their coordinators were advised to discuss all their issues / concerns with allotted mentors. Faculty logs the mentor-mentee interaction which is reviewed by concerned Director every month. In addition the students are made aware about the various cells and committees available to address their grievances where ever required. |
| 11 | Students were found not satisfied with the internet connectivity, more precisely the bandwidth speed. | IT team found misuse of the bandwidth on WiFi and took some corrective measures to improve the experience of the legit users. |
| 12 | Students shared their dissatisfaction with the state of their classrooms | The required renovation and repair work happens periodically. No immediate action was required. The furniture was repaired in classrooms wherever it was required. |
| 13 | A substantial number of | Librarian adjudged any requirement of additional photocopier |

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| | students were found dissatisfied with the Reprography services. | machine or a replacement of an existing machine. It was learnt that the presence of attendant was the precise issue, which was resolved. |
| 14 | Lack of cleanliness and hygiene in washrooms | The schedule of cleaning every 2 hour was ensured at department level. |

Sanjeev Dora
REGISTRAR
IFTM UNIVERSITY
MORADABAD

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