

## **ACTION TAKEN REPORT**

BASED ON
(GENERAL FEEDBACK ANALYSIS)
2021-22
SCHOOL OF LAW

Registrar
IFTM University
Moradabad

Based on the feedback survey conducted for the year 2021-22, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	Some students shared their dissent with the lack of space for reading in the department.	Common rooms are used by the students for other purposes too including discussions and recreational activities. The students were advised to visit library during the free time they get for better access and environment conducive for the purpose.
2	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid for students and available within the University campus at 'Maitri Jal Pan Grah' at various counters.
3	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department.  The LAN / router issues were fixed by the technicians.
4	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are cleaned at the Dept. every 2 hours and monitored by the support staff present.
5	Some alumni did not find the services of Training & Placement Cell satisfactory.	As most of the students either prefer to practice on their own or join some advocate they already know, not much is routed through the T&P Cell. However, the T&P Cell is working to onboard new legal firms offering placement opportunities.
6	Some alumni opined that the quality of services at the hostel shall be improved.	Since the beginning of 2021-22 session, lot many changes and modifications have been done in the hostel including civil and electrical work / installations. These are intended to improve the overall experience and safety of the hostellers. Registrar
		Sanger Domet TM University Moradabad

7	The survey revealed that not all the alumni were willing to contribute to the development of the Dept.	The alumni coordinators contacted the alumni data base and invited some of them to deliver a session for the present / running batches. 3 alumni have agreed and the sessions will be planned in the due course of the session.
8	Not all the alumni shared their satisfaction with the job opportunities being provided to them by the T&P Cell.	As most of the students either prefer to practice on their own or join some advocate they already know, not much is routed through the T&P Cell. However, the T&P Cell is working to onboard new legal firms offering placement opportunities.
9	Some of the employers shared their dissent with the communication skills of the students they had interacted with / employed.	PSD and communication skills classes are run by the Dept, however the offline classes largely remained disrupted during 2020-21.
10	Few students were found having the required people skills.	PSD and communication skills classes are run by the Dept, however the offline classes largely remained disrupted during 2020-21.
11	Only few students were found having the required ability to plan and organize in their professional roles.	PSD and communication skills classes are run by the Dept, however the offline classes largely remained disrupted during 2020-21.

Registrar
IFTM University
Moradabad