



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT
BASED ON
(GENERAL FEEDBACK ANALYSIS)
2021-22
SCHOOL OF SCIENCES

Sanjeev Prasad

Registrar
IFTM University
Moradabad

Based on the feedback survey conducted for the year 2021-22, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	Some students opined that not all the titles / reading material sought by the students were available in the library.	The library does the necessary procurement every year to cater to the needs of the students. Reading material specific to the needs of the students was shared with the students.
2	Some of the teachers shared that they don't have enough freedom to propose, modify, suggest and incorporate new topics in the syllabus.	Since it involves thorough deliberation, the syllabus revision / modification at BoS is done by the senior faculty members both internal and external. The faculty members are however encouraged to share their observations / suggestions with the HoD for discussion during the BoS.
3	Some students shared their dissent with the lack of space for reading in the department.	As the common rooms are used by the students for other purposes too including discussions and recreational activities.
4	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid and available within the University campus at 'Maitri Jal Pan Grah' through various counters.
5	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.
6	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are cleaned at the Dept. every 2 hours and monitored by the staff.
7	The students did not find the services of Training & Placement Cell satisfactory.	The T&P Cell is working to improve the CTC offered to the students and onboard more MNCs and organisations suitable for

		the students of the University.
8	The survey revealed that not all the students got to participate in the alumni meet at the University (department).	Alumni Meet could not be conducted because of prevailing COVID pandemic induced restrictions and perhaps many students got baffled because of this.
9	Few alumni shared that their grievances could have been handled in a better manner during their student life.	Since various Grievance Cells / Committees are already in place, no further action was required. However, the class coordinators apprise students of these cells and committees for their perusal, as and when required by them.
10	Few alumni shared that they were not completely satisfied with the services of the T&P.	The T&P Cell is working to improve the CTC offered to the students and onboard more MNCs and organisations suitable for the students of the University.
11	The survey revealed that few students were not aware or they did not avail the career counseling for higher studies by the T&P Cell.	The career counseling sessions are often not attended by all the students and the attendance often remains relatively low. The class coordinators briefed the students about the benefits of these sessions and encourage them to actively participate in them.

Sanjeev Agarwal

Registrar
IFTM University
Moradabad

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