



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश  
IFTM University, Moradabad, Uttar Pradesh  
NAAC ACCREDITED

# ACTION TAKEN REPORT

BASED ON

(GENERAL FEEDBACK ANALYSIS)

2020-21


SCHOOL OF PHARMACEUTICAL SCIENCES

*Sanjeev D. Singh*  
**REGISTRAR**  
IFTM UNIVERSITY  
MORADABAD.

Based on the feedback survey conducted for the year 2020-21, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken.

S.NO.	ISSUE	ACTION
1	Students faced difficulty in completing their admission formalities	After due deliberation it was learnt that the problems in completing the admission documentation was largely due to COVID induced restrictions. The situation warranted no change in the current admission procedure.
2	The Hostel Facilities were not seen as satisfactory by few students	The hostel has been recently renovated with new tiles and furnishings along with provisioning of essentials and other safety measures.
3	Not many students reflected their interest in joining the Alumni Association	The Alumni Cell of the Department spoke to alumni of last 3 batches and found that many are busy with their jobs and other engagements. Only few agreed to join the alumni association and visit the University to participate in any event or developmental activities.
4	Willing to contribute to development of the school	
5	Alumni Meet not organized	Alumni meet was not possible because of COVID-19 related guidelines and restriction on gatherings. People were also apprehensive and reluctant to any idea of mass gathering. No further action was required.
6	Students were not completely satisfied with the laboratories and equipment.	The laboratory in the department gets updated with all the necessary inputs required for its functioning. The faulty and broken apparatus, scales and other equipment were changed, as part of routine activity.
7	Students found the reading material in the library is not sufficient for their academic needs.	Though the University has a huge library and a colossal collection of books, new additions keeps happening. The required study materials and books were added and made available to the students in the session 2021-22.
8	Students shared their	The required renovation and repair work happens

	dissatisfaction with the state of their classrooms	periodically. No immediate action was required. The furniture was repaired in classrooms wherever it was required.
9	Common Room is not available	Boys common room and Girls common room are available separately for the students.
10	A substantial number of students were found dissatisfied with the Reprography services.	Librarian adjudged any requirement of additional photocopier machine or a replacement of an existing machine. It was learnt that the presence of attendant was the precise issue, which was resolved.

  
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